



Kilimanjaro Challenge 2012

Amnesty International

18-29 July 2012

- Take a 7-day trek via the lesser-travelled Rongai Route and ascend Africa's highest peak (5,895m), the majestic Mount Kilimanjaro
- Witness the dramatic sunrise over the Kenyan plains as you rest on the edge of a volcano.
- Help Amnesty International fight injustice and protect human rights every step of the way.

What is this adventure?

The snow-capped peak of Kilimanjaro rising above the plains of East Africa is one of the most inspiring sights imaginable. The views from the top, and the sense of fulfillment of having conquered Africa's highest peak, are even better. Most importantly, you'll be raising funds for Amnesty International with each and every step. We take a 7-day trek via the lesser-travelled Rongai route, walking through fields of maize and potatoes, pine forests teeming with wildlife, alpine meadows and ice fields, and along the crater rim. Climbing Kili is a challenge, there is no doubt about that, but the scenery is stunning and the exhilaration of achieving such a feat, and helping Amnesty International protect human rights, makes it all worthwhile.



“ *An absolutely inspiring trip which not only helped me delve deep into my own motivators but also made me realise that anything can be done with a little effort and a touch of sacrifice.* ”

– Melissa Tearle climbed Kili with Inspired Adventures in 2010.

Call Belinda on 1300 905 188 to register now.



Fast Facts

- **DATES:** 18-29 July 2012
- **REGISTRATION FEE:** \$700 (please note the registration fee is nonrefundable)
- **FUNDRAISING TARGET:** \$10,000 (including \$5,650 for travel costs)
- **TRIP DURATION:** 12 days
- **PHYSICAL ACTIVITY:** 7 days trekking
- **CHALLENGE GRADE:** 5/5 moderate
- **ACCOMMODATION:** Comfortable camping and 3-star hotel
- **MINIMUM AGE:** 18 years



"Do it! It's a great way to feel good about doing something to help the community & also a great personal challenge."

– Anna Di Bartolo





About Inspired Adventures

“Inspired Adventures is a fundraising agency with a difference – one that seeks to change lives through our adventures. We believe that we are all capable of far more than we imagine; and Inspired Adventures specialises in guiding and motivating participants to push their limits and raise money for a wonderful cause.

Our Inspired team has launched more than 100 adventures around the world, raising millions of dollars for charities. Partnering with Amnesty International is a very exciting opportunity for us to work with you and help this incredible organisation achieve its vision. Tanzania and Mount Kilimanjaro is a stunning destination and for me, the perfect place to challenge yourself and have the time of your life!”

– Justine Curtis, Director, Inspired Adventures

Inspired Adventures is a fundraising agency that designs, manages, and leads charity challenges. We work with world class travel partners to create incredible adventures that raise between \$50,000 and \$100,000 for charities around the world.

As soon as you register, your Account Manager Belinda will work with you one-on-one to create a comprehensive fundraising plan. She will contact you regularly with ideas, advice, encouragement - and plenty of inspiration.

“Fundraising can be quite challenging - but I’m here to assist you with your target, break it down and achieve and exceed it through bite-sized pieces. From the moment you register until you depart for your adventure, I’m here to support you. Any questions or hurdles you come across, you can contact me at any time via phone or email. Fundraising can be what you want it to be!”

– Belinda Shillcock, Account Manager, Inspired Adventures

In addition to this personalised support, you will receive a Fundraising Toolkit. We have supported more than 1,500 people in reaching their fundraising goals in the past, and the Toolkit is a compilation of the most successful ideas, case studies, advice, and practical suggestions.



About Paddy Pallin

Since its inception, the name of Paddy Pallin became synonymous with the Australian bush, and the company he founded has grown to become Australia’s leading supplier of specialist outdoor and travel gear. The company, still owned by the Pallin family, now has thirteen stores throughout Australia as well as online, mail order and corporate sales divisions. Paddy Pallin was the first to provide functional, high quality equipment for the outdoors in the 1930s and his company continues to be the market leader today.

Upon joining this phenomenal team you will receive a free PP membership and 15% off all the gear you need to have the experience of a lifetime!

Paddy Pallin



Fundraising Tool Kit

When you register we will send you your Fundraising Toolkit.

The Fundraising Toolkit is based on our experiences and feedback from previous Inspired Adventures participants and we have supported over 1,500 people in reaching their fundraising goals in the past!

In the Fundraising Toolkit you will find plenty of ideas, case studies, practical ways of doing things and plenty of inspiration!

We have put together a simple guideline on how to create your fundraising plan. Once you have created your plan we will talk through it with you and then support you with regular conversations helping you reach your target.

The Fundraising Toolkit will show you how to:

- Plan an event
- Write a press release
- Set up an online fundraising page
- Approach corporates for support
- Launch your fundraising plan
- And much more...

We work with EVERY registered participant one-on-one to design a comprehensive fundraising plan, then check in with you every few weeks to see how it's going. It's our job to make sure you achieve the fundraising target!



Fitness Training

We will send you a booklet with advice on preparing for your adventure. While your fitness training and health is your responsibility, we are here to guide you all the way to the finish line. We advise all participants to discuss their training plans with their GP before embarking on a fitness regime.

Please note: Prior to travel, you will be required to complete and submit a medical form, signed by your GP declaring your physical ability to undertake this challenge.





About Amnesty International

Millions of people around the world are deprived of their human rights. This injustice must stop. And ordinary people working together have the power to stop it.

Amnesty International fights injustice around the world, every day, responding to human rights violations and crises when and where they occur, working tirelessly to prevent situations reaching crisis point.

Amnesty International is currently focusing on the issue of Refugees' Human Rights. Millions of people around the world flee persecution and conflict in their homelands to seek asylum in other countries and rebuild their lives. Amnesty International is also committed to ensuring the United Nations Declaration on the Rights of Indigenous Peoples is implemented via effective legislation, policies and programs.

Amnesty International relies on the support of individuals and like-minded businesses and community groups to continue their work. To maintain their independence, Amnesty International does not accept any funds for campaigning work from governments or political parties.

What will my impact be?

By fundraising and participating in this Inspired Adventure you will be supporting the work of Amnesty International Australia where it is most needed.

Your efforts can help contribute towards:

- Having researchers on the ground at times of crisis to expose human rights violations, eg in Egypt.
- Assisting smaller communities within the Asia Pacific to build and grow a human rights culture, where local activists and those suffering abuses can speak up about human rights violations.
- Challenging public perceptions via advertising. For example those surrounding refugees and asylum seekers fleeing conflict and persecution.
- Calling on governments, corporations and international bodies to meet their legal and moral responsibilities to their local and global communities
- Launching life-saving appeals to defend a prisoner of conscience against torture, ill treatment or execution.

Now you can be part of a team of incredible individuals fundraising together to raise tens of thousands of dollars for Amnesty International and help defend the human rights of children, women and men around the world. Join us now for the opportunity of a lifetime!



Trip Notes

The travel for this adventure will be operated by Flight Centre.

B=Breakfast L=Lunch D=Dinner

Day 1 Depart Australia (Sydney)

Board your international flight for the adventure of a lifetime.

Day 2 Arrive Moshi

On arrival at Kilimanjaro Airport, you will be met and transferred to your hotel. The rest of the day is free to rest up for the big climb ahead!

In the evening there will be a briefing on the trek. You will be able to leave your normal travelling bag and any excess luggage at the hotel to be collected upon your return.

Meals: D

Day 3 Simba Camp

After breakfast, meet with your porters and guides and transfer to Rongai Gate for registration. The climb begins from the village of NaleMoru (1,950 m). Our walk today begins on a small path that winds its way through cornfields before entering pine forest, home to a variety of wildlife including the beautiful Kilimanjaro Colobus monkey. A gradual ascent through attractive forest brings us to the edge of the moorland zone. Camp overnight at Simba Camp.

From NaleMoru to Simba Camp we climb to 2,600m on a 3-4 hour trek.

Meals: B, L, D

Day 4 Kikelewa Camp

In the morning, take a steep climb to 'Second Cave' (3,450m). Here you are rewarded with superb views of Kibo and the Eastern icefields of the crater rim. After lunch we continue on through the moorland towards the jagged Mawenzi peaks, before setting up camp near Kikelewa Caves.

From Simba Camp to Kikelewa Caves we climb to 3,800m on a 7-9 hour trek.

Meals: B, L, D



Day 5 Mawenzi Tarn

Today's walk is shorter than yesterday but involves some steep sections as we climb to Mawenzi Tarn, the only permanent mountain lake on Kilimanjaro. Begin with a short but steep climb through grassy fields that offers stunning views in every direction. We leave the vegetation zone behind us and arrive at our campsite at Mawenzi Tarn, nestled beneath the towering spires of Mawenzi.

From Kikelewa Caves to Mawenzi Tarn we climb to 4,330m on a 3-4 hour trek.

Meals: B, L, D

Day 6 Mawenzi Tarn

Spend the day acclimatising to maximise your summit success chances. We'll combine some brief walks with plenty of rest.

Meals: B, L, D

Day 7 Kibo Camp

Today cross the the 'Saddle' between Mawenzi and Kibo, a sparse moon-like landscape scattered with rocks. After arriving at Kibo, at the base of the final ascent, spend some time resting in preparation for the final summit ascent.

From Mawenzi Tarn to Kibo Camp we climb to 4,730 m on a 4-5 hour trek.

Meals: B, L, D



Day 8 Summit and Horombo Camp

We wake at midnight and begin our summit trek under the stars, navigating the narrow switchback trail by torchlight. Be prepared for a challenge – the climb to Gillman's Point (5,685m) is slow-going and the most difficult of the entire journey. But the sight of the sun rising over Mawenzi will make it all worth it. From here we continue to the highest point in Africa, Uhuru Peak (5,895m), a three-hour round trip along the crater rim affording views of the crater, ice cliffs, and the plains of East Africa beyond. Descend to Kibo for lunch then on to our final campsite at Horombo (3,720m).

From Kibo Camp to Uhuru Peak we climb to 5,895m on a 7-9 hour trek. The descent to Horombo at 3,720m will take another 5-6 hours.

Meals: B, L, D

Day 9 Moshi

Descend through alpine meadow to Mandara Hut (2,700m) before continuing through lush forest on a good path to the National Park gate at Marangu. Here you are met by the vehicle and transferred back to the hotel.

From Horombu to Marangu we descend to 1,700m on a 5-7 hour trek.

Meals: B, L, D

Day 10 Departure Day

Today you will be transferred from the hotel to Kilimanjaro airport by private coaster van for your flight to Australia.

Meals: B, L

Day 11 Transit

Travelling via Nairobi and Bangkok back to Australia.

Day 12 Arrival

Welcome home!





Frequently Asked Questions

Can I really do this?

YES, you can! Fundraising and fitness training sound intimidating, but we're here to help you the whole way through. We'll call you regularly with advice, ideas, and encouragement along the way. You're not in this alone - you'll be joined by other people all raising money for this wonderful cause and training for an epic adventure that you'll remember forever.

How do I fundraise?

Past participants have successfully fundraised in many creative and fun ways. We will send you a comprehensive Fundraising Toolkit upon registration to help you reach your target. You will also have regular support from our Inspired Team, who will help you develop and manage your fundraising plan, as well as support from the charity for which you are fundraising.

What does it cost?

A registration fee of \$700, the travel cost, and the donation to Amnesty International

Is my donation tax deductible?

The funds raised for the charity are tax deductible (conditions apply). Funds raised to cover travel costs are not tax deductible.

What's included?

International airfare on Thai and Kenyan Airlines departing Sydney, Melbourne and Perth, all transport and sightseeing as per itinerary, meals as per itinerary, twin-share accommodation, a local tour guide, doctor and an Inspired Adventures Team Escort.

What's not included?

Travel insurance, visa fees, personal spending money, and tips.

How fit do I need to be?

Kilimanjaro Challenge 2012 involves trekking or climbing in remote areas in variable weather conditions for up to 8 to 10 hours a day (possibly more subject to weather

conditions and altitude) for 5 or more days. This may include spending successive days at altitudes up to 6000m. You will need an excellent level of fitness, be prepared to carry a daypack weighing up to 8kgs (and in some cases a full pack) and be completely comfortable in adverse weather conditions.

Our adventures are specifically designed for people who are relatively fit and willing to train. On our adventures, we take things slowly and steadily, managing the various fitness levels and abilities of our groups. We can't think of a more exciting fitness goal! Go for it!

Can I extend my stay?

Of course, many of our participants decide to extend their stay to get the most from their overseas adventure! (Additional travel arrangements are at your own cost).

Will I get a chance to meet other people before we go?

Yes, we will organise a get-together evening for everyone (geography permitting). There will be regular email, phone communications, and a Facebook online community leading up to the trip.

How do I register?

You can register over the phone using a credit card by calling Belinda at 1300 905 188 or complete the enclosed booking form and return it with your Registration Fee* paid by credit card, cheque or money order.

Cheques and money orders are payable to 'Inspired Adventures Pty Ltd'.

Amnesty International
Kilimanjaro Challenge 2012
2/2 Farnell Street
Surry Hills NSW 2010

Or fax the Booking Form to us at 02 8915 1457.

Have any more questions?

Please call Belinda at 1300 905 188 or email belinda@inspiredadventures.com.au



Countdown to your Inspired Adventure

To do	Date	Activity	Done!
Registration fee	Immediately	Your \$700 secures your spot. You are going to Tanzania!	<input type="checkbox"/>
Connect with your group	After registration	Get to know your fellow adventurers on Facebook.	<input type="checkbox"/>
Travel deposit	6 weeks after registration	Pay \$400 travel deposit to secure your flight.	<input type="checkbox"/>
Fundraising deposit	19 April 2012	You reach your first fundraising milestone of \$1,000 for Amnesty International.	<input type="checkbox"/>
Participant dinner	April 2012	Meet your fellow adventurers in person.	<input type="checkbox"/>
Travel cost balance **	18 May 2012	Pay \$5,250.	<input type="checkbox"/>
Fundraising balance	18 June 2012	Deposit your last \$3,350 to Amnesty International. What a great achievement!	<input type="checkbox"/>
Go!	18-29 July 2012	Have the experience of a lifetime on Kilimanjaro Challenge 2012.	<input type="checkbox"/>

** Deducted from your Fundraising Target

Register now

Call Belinda: 1300 905 188

Email: Belinda@inspiredadventures.com.au

Visit: www.inspiredadventures.com.au/aiKilimanjaro

Blog: <http://blog.inspiredadventures.com.au/>

Watch our video: http://youtu.be/JzVg1FtAs_w



ADVENTURE DETAILS

Adventure Name: Kilimanjaro Challenge 2012

Charity: Amnesty International Australia

Departure Date: 18/07/12

PERSONAL DETAILS

Mr Mrs Ms Dr

First Name: _____

Middle Name: _____

Last Name: _____

(Please write name as it appears on your passport)

Street Address: _____

Town/Suburb: _____

State: _____ Postcode: _____

Tel Day: (____) _____

Tel Night: (____) _____

Mobile: _____

Email: _____

Date of Birth: / /

Nationality: _____

Passport #: _____

Place of Issue: _____

Date of Issue: / /

Expiry Date: / /

Your passport must be valid for at least 6 months after your return date.

Frequent Flyer Program: _____

Membership #: _____

Seating Preference: _____

Accommodation is based on twin share. Is there anyone you would like to share with?

Are you interested in a single room? YES NO

(a single supplement will apply and prices will be supplied upon application)

Departure City: _____

Flight Centre may be able to arrange your departure from your chosen city. A surcharge may apply.

Do you have a pre-existing medical condition which may affect your ability to undertake this challenge? YES NO

(you will be required to complete a medical form and have this signed by your GP prior to travel)

EMERGENCY CONTACT

Contact: _____

Relationship: _____

Address: _____

Tel Day: (____) _____

Tel Night: (____) _____

Mobile: _____

PAYMENT DETAILS

PART ONE: REGISTRATION FEE*

Please debit the non-refundable registration fee of \$700* from my credit card

\$700* now **OR**

\$350* now and \$350 in 4 weeks time

Type of Card: Visa Mastercard

Card #

Expiry Date: /

Name: _____

Signature: _____

* Please note: The registration fee is non-refundable and is a personal contribution additional to the overall fundraising target. A 1.5% surcharge payable on credit card transactions.

OR

I enclose a cheque/money order for the total sum of:

\$ _____

Made Payable to: **Inspired Adventures Pty Ltd**

OR

I will pay my Registration Fee by bank deposit:

Account Name - Inspired Adventures Pty Ltd

Bank - National Australia Bank

BSB - 082 352

Account Number - 87458 8298

Please include your name as reference

PART TWO: TRAVEL DEPOSIT

I authorise **Flight Centre Group Travel** to:

debit my credit card the NON-REFUNDABLE \$400 travel deposit immediately.

debit my credit card the NON-REFUNDABLE \$400 travel deposit six weeks from the date of this signed booking form.

(Credit Card Fees: 1.98% for Visa, Mastercard, Amex and 3% for Diners Club Card)

I will pay by direct bank transfer, please send me an invoice for the travel deposit

I will forward my cheque/money order of \$400 six weeks from the date of this signed booking form to:

Flight Centre Group Travel

Po Box 1279, North Sydney NSW 2059

THE TRAVEL DEPOSIT IS DEDUCTED FROM YOUR OVERALL FUNDRAISING TARGET.

HOW DID YOU HEAR ABOUT THIS INSPIRED ADVENTURE?

WEB CHARITY E-NEWSLETTER WOM

OTHER: _____

In signing this booking form, I acknowledge that I have read and understood and accept the conditions of contract accompanying this booking form and the obligations set out in the conditions, particularly those relating to release and waiver of liability conditions (condition 16)

Signature: _____

Date: / / Please note: if you are under 18 years of age this form requires the signature of a parent or legal guardian.

INSPIRED ADVENTURES BOOKING CONDITIONS

This Inspired Adventure is operated by Flight Centre Ltd.

Please read carefully the terms in the conditions of contract in completing and submitting the Booking Form, you agree to be bound by these conditions which constitute the agreement between Inspired Adventures, Flight Centre Ltd (Flight Centre) and you. The conditions apply to the exclusion of any other terms or conditions unless they are set out in the Booking Form, or are otherwise agreed to in writing by the parties. Previous dealing with the parties will not vary these conditions. No purported variation of these conditions will be effective unless in writing and signed by a person so authorised by Inspired Adventures and Flight Centre.

1. How to Book: To participate in this Inspired Adventure, you must pay a non-refundable registration fee of AUD\$700 including GST payable to Inspired Adventures. Six weeks later you must pay a non-refundable travel deposit of AUD\$400 including GST which must be made payable to Flight Centre. If you register within 4 months of the departure date you must pay the travel deposit of AUD\$400 immediately upon registration.

2. Payments and Fundraising: Eligibility to take part in this Challenge is contingent upon you raising the minimum Fundraising Target. Flight Centre will not accept receipt of your balance payment until there is evidence that your Fundraising Deposit of AUD\$1,000 has been met 20 weeks prior to your departure. The balance of your Fundraising Payments must be made no later than 4 weeks prior to your departure. Travel costs are based on arrangements departing from the published departure city/cities in Australia and exclude travel insurance & visa fees. Flight Centre may be able to arrange travel from other cities in Australia, a surcharge will apply. Registered participants will be required to cover additional travel or accommodation costs required as a result of departing from an alternative destination. Failure to lodge the fundraising target on or before the required date will render you ineligible to depart on the Challenge and you will forfeit in full the AUD\$700 registration fee paid to Inspired Adventures, the AUD\$400 travel cost deposit paid to Flight Centre, and your place on the adventure. All monies raised in the name of the **charity** must be forwarded immediately to the **charity** along with supporting documents as outlined in the "Conditions of Fundraising". Inspired Adventures, Flight Centre, and the charity reserve the right to refuse your Application to Register. Their decision is final and binding. Should your Application be refused your full registration fee will be refunded to you. Your registration for the Challenge will take effect once your registration funds have cleared. Places are limited on the Challenge and are allocated on a first come first served basis.

3. Cancellations by You: If you wish to cancel your tour, you must notify Inspired Adventures and Flight Centre in writing and the following charges will apply: You will automatically forfeit your registration fee (AUD\$700), your travel cost deposit (AUD\$400) paid to Flight Centre, other fees may apply as per the Flight Centre booking conditions.

If there are too few participants on your tour or for other reasons Inspired Adventures or the Charity have to cancel the tour we reserve the right to offer you alternatives. We reserve the right to cancel the Challenge or to offer you alternatives. If the Challenge is cancelled and any alternatives offered are not suitable, you shall be refunded any monies paid to Inspired Adventures. You may be entitled to full or partial refund on monies paid to Flight Centre dependant on booking conditions. In the event that your chosen trip is cancelled and you are given the option of transferring to a trip the following year, these transferred trips must be taken within 12 months or your position on the Challenge will be forfeited.

4. Disclaimer: You accept that:

- Inspired Adventures and the charity reserve the right to refuse my Application to Register. Their decision is final and binding. Should my Application be refused my full registration fee will be refunded to me. My registration for the Challenge will take effect once my registration funds have cleared. Places are limited on the Challenge and are allocated on a first come first served basis, and

- Flight Centre will not be liable for any breach of any law by any person with whom you travel on the tour; and

- you may not rely on any representations concerning the tour made by Flight Centre which are not contained in these conditions.

5. Release and Waiver of Liability: In consideration of Inspired Adventures and the Charity accepting your booking application and in consideration of you being permitted by Inspired Adventures and the Charity to join the tour:

- you waive any and all claims I may now or in the future have against Inspired Adventures and the Charity, their officers, employees, agents or representatives ("their staff") and release from all liability and agree not to sue Inspired Adventures or its staff for any personal injury, death, property damage or loss sustained by me as a result of my participation in the Challenge. You acknowledge that the Challenge involves an adventure trip and accept all the inherent risks associated with such a trip and the possibility of personal injury, death or property damage or loss resulting there from.

To the extent permitted by law, section 74 of the Trade Practices Act 1974 does not apply to this contract.

6. Privacy: In order to be able to supply a service to you Inspired Adventures will need to collect certain information from you, some of which may be of a personal nature. The information may be disclosed to, or collected on our behalf by our service providers to enable the services to be provided, but will not be used by them for any other purpose.

7. Booking made in Victoria: This condition 17 and the following statutory warning apply if the booking is made in Victoria. Sections 32J and 32JA of the Fair Trading Act 1999 Victoria (as amended) do not apply to this contract, being a contract for the supply of recreational services.

WARNING UNDER THE FAIR TRADING ACT 1999

Under the provisions of the Fair Trading Act 1999 several conditions are implied into contracts for the supply of certain goods and services. These conditions mean that the supplier named on this form is required to ensure that the recreational services it supplies to you are—

- rendered with due care and skill; and
- as fit for the purpose for which they are commonly bought as it is reasonable to expect in the circumstances; and
- reasonably fit for any particular purpose or might reasonably be expected to achieve any result you have made known to the supplier.

Under section 32N of the Fair Trading Act 1999, the supplier is entitled to ask you to agree that these conditions do not apply to you. If you sign this form, you will be agreeing that your rights to sue the supplier under the Fair Trading Act 1999 if you are killed or injured because the services were not rendered with due care and skill or they were not reasonably fit for their purpose, are excluded, restricted or modified in the way set out in this form.

NOTE: The change to your rights, as set out in this form, does not apply if your death or injury is due to gross negligence on the supplier's part. "Gross negligence" is defined in the in the Fair Trading (Recreational Services) Regulations 2004.

8. Jurisdiction: This agreement and the rights and obligations of the parties will be construed and take effect in accordance with and be governed by the laws of:

- Victoria, in the case the of a booking made in the state of Victoria, or
- New South Wales, in the case of a booking made elsewhere in Australia

Inspired Adventures Pty Ltd ABN 46 125 426 468.

9. Image and Likeness: I grant Inspired Advetures the right to take photographs and videos of me and my property in connection to my participation on an inspired adventure. I authorise Inspired Adventures, its assigns and transferees to copyright, use and publish the same in print and/or electronically.

FLIGHT CENTRE BOOKING TERMS AND CONDITIONS

Please read the following terms and conditions carefully. You must not accept any booking unless you understand and agree with the following terms and conditions.

Flight Centre Group Travel is a division of Flight Centre Limited. References to "us", "we", "our", "Flight Centre" or "Flight Centre Group Travel" in these booking terms and conditions shall mean and include Flight Centre Limited trading as Flight Centre Group Travel and Flight Centre Limited.

Prices:

All prices are subject to availability and can be withdrawn or varied without notice. The price is only guaranteed when paid in full. Please note that prices quoted here are subject to change and will be re quoted at the time of full payment. Price changes may occur by reason of matters outside our control which increase the cost of the product or service. Such factors include adverse currency fluctuations, fuel surcharges, taxes and airfare increases. Please contact your Consultant for up to date prices.

Refunds, Changes and Cancellation Fees:

We are unable to provide a refund to you until we receive the funds from the relevant supplier. Cancelled bookings will incur charges. These charges can be up to 100% of the cost of the booking, regardless of whether travel has commenced. Fees and extra charges will apply where a booking is changed. Fees and extra charges will also apply when tickets or documents are re-issued. Where we incur any liability for a cancellation fee or charge for any booking which you cancel, you agree to indemnify us for the amount of that fee or charge.

Some of the specific terms which apply if you cancel a tour or change your booking are as follows:

Cancellation Fees: If you wish to cancel your tour the following conditions apply:

- Your \$400 travel deposit which is non refundable and non transferable will be forfeited;
- A \$550 cancellation fee will be payable if cancellation occurs between 90-60 days prior to departure; and
- If cancellation occurs within 60 days prior to travel, all travel costs, including the deposit, will be forfeited.

Amendment Fees: If you wish to amend your travel arrangements the following conditions apply:

- A \$50 amendment fee will be charged if travel arrangements are amended within 60 days prior to departure
- Name changes are not permitted after full payment has been made. It is your responsibility to ensure that the name on your itinerary matches the name on your passport; and
- Amendments to flights after full payment has been made will incur a fee of \$200 per person plus any applicable difference in airfare charges and taxes.

Deposit and Final Payment:

You will be required to pay a \$400 travel deposit at the time of booking. All deposits are non-refundable. Final payment is required no later than 60 days prior to departure unless otherwise stated. Some airfares or services must be paid in full at the time of booking.

Payments by Credit Card:

Credit card surcharges of 1.98% for Visa, Mastercard and American Express, and 3% for Diner's Club will apply when paying by credit card. If for any reason any travel service provider is unable to provide the services for which you have contracted, your remedy lies against that provider, and not against Flight Centre Limited. In the event that payment has been made to Flight Centre Limited by credit card, you agree that you will not seek to charge back your payment to Flight Centre Limited.

Payments by B-Pay:

Please note that BPAY takes up to 3 business days to process. If you are paying by this method you will need to make the payment at least 3 business days prior to the actual due date. You must notify your consultant of your payment once it has been made.

Payments by Cheque:

Please note that cheque payments (including bank cheques) require 5 business days to process. If you are paying by this method you will need to make the payment at least 5 business days prior to the actual due date. You agree not to stop payment of the cheque even when you cancel a booking. You agree that we may apply the proceeds of the cheque to satisfy any liability you have to us, including any liability in respect of cancellation fees, before refunding the balance to you.

Taxes:

Airline taxes are subject to change and are confirmed at the time your airline ticket is issued. There may also be a local tax charged at some airports.

Travel Insurance:

We are an authorised representative of CoverMore Travel Insurance Services Pty Ltd. Australian financial services licence number 241713, on whose behalf we act. You must obtain a Product Disclosure Statement relating to the product and consider the statement before making any decision about whether to acquire the product.

Travel Insurance is compulsory for all travelers participating in a tour and is strongly recommended by the Department of Foreign Affairs and trade for all overseas travel. Please complete your travel insurance form, sign it and return it to our office. We cannot issue your insurance until this form is provided regardless of whether payment has been made. If you decline CoverMore travel insurance and obtain travel insurance from another supplier, you will be required to sign a CoverMore disclaimer form at the time of booking, a copy of which is included in your registration pack.

Agency:

Flight Centre Limited acts as a travel agent only. We sell various travel related products on behalf of numerous transport, accommodation and other wholesale service providers, such as airlines, coach, rail and cruise line operators. Flight Centre Limited's obligation is to make travel bookings on your behalf and to arrange relevant contracts between you and travel service providers. We have no responsibility for these services nor do we make or give any warranty or representation regarding their standard. All bookings are made subject to the terms and conditions and limitations of liability imposed by these service providers. Your legal recourse is against the specific provider and not Flight Centre Limited. If for any reason, any travel service provider is unable to provide the services for which you have contracted, your remedy lies against the provider and not with Flight Centre Limited.

Liability:

We do not accept any liability of whatever nature, whether in contract, tort or otherwise, for the acts, omissions or default, whether negligent or otherwise, of third party providers over whom we have no direct control. Under circumstances where liability cannot be excluded, such liability is limited to the value of the purchased travel arrangements. We do not accept any liability in contract, tort or otherwise for any injury, damage, loss (including consequential loss), delay, additional expense or inconvenience caused directly or indirectly by force majeure or any other event which is beyond our control and which is not preventable by reasonable diligence on our part.

Flight Centre reserves the right to change any part, or the whole, of the arrangements contained within the tour plan, should conditions or circumstances beyond our reasonable control determine such action necessary. In such cases, we will use our reasonable endeavours to provide alternatives of the same standard, quality and duration as the original itinerary, or you may cancel your tour in which case your deposit will be forfeited. Furthermore, if you cancel as aforesaid, certain supplier cancellation policies may be applicable, for which you will be liable.

Monies not held on trust:

All monies paid by you to us will be the property of Flight Centre Limited and will be a debt due and payable to the travel service provider once the services to which the money relates have been provided. You agree and acknowledge that such monies will not be held by Flight Centre Limited on trust for or on behalf of You, and Flight Centre Limited may hold such monies in any account as it sees fit, including with its own and/or other customer monies.

Special Requirements:

Please liaise with your consultant regarding any special requirements you may have for your travel arrangements such as special meal and seating requests.

Frequent Flyer:

Please advise your consultant of your frequent flyer membership details for inclusion in your booking. Please check your frequent flyer program for specific terms of your membership. We cannot guarantee that the supplier will credit you with points for your booking.

Passports & Visas:

It is your responsibility to ensure that you have valid passports, visas and re-entry permits. Any fines, penalties, payments or expenditures incurred as a result of such documents not meeting the requirements will be your sole responsibility. All travelers must have a valid passport for international travel and many countries require at least 6 months validity from the date of return. If you need information regarding visa and other travel document requirements for your trip please let us know. We can obtain such information from an external visa advisory service provider on your behalf. We do not warrant the accuracy of such information and accept no liability for any loss or damage which you may suffer in reliance on it. If you wish, we can obtain visas for you through this external service and fees will apply. If you are traveling to the United States please see <https://esta.cbp.dhs.gov> for information regarding compulsory pre-registration for their visa waiver program.

Travel Advice:

For travel advice please contact the Department of Foreign Affairs and Trade or visit their website at www.smartraveller.gov.au.

Health:

You must ensure that you are aware of any health requirements for your travel and ensure that you carry all necessary vaccination documentation. Please check with your local doctor or specialist vaccination clinic.

Travel Documents:

Travel documents include (without limitation) airline tickets, hotel vouchers, tour vouchers or any other document (whether in electronic form or otherwise) used to confirm an arrangement with a service provider. Travel documents may be subject to certain conditions and/or restrictions including (without limitation) being non-refundable, non-date- changeable and subject to cancellation and/or amendment fees. Travel documents cannot be transferred to another person to use. All airline tickets must be issued in the name of the passport/photo identity holder. An incorrect name on a booking may result in an inability to use that booking and the booking being cancelled. Any errors in names, dates and timings on your documentation will be your responsibility if not advised at the time of booking. It is your responsibility to collect all travel documents from us prior to travel. As a general rule your travel documents will be available for collection 2 weeks prior to departure, however this will depend on your individual arrangements. Please contact your consultant to confirm when your travel documents are ready for collection.

Governing Law:

If any dispute arises in relation to the agreement between you and us as constituted by these terms and conditions or otherwise, the laws of Queensland, Australia will apply. You irrevocably and unconditionally submit to the exclusive jurisdiction of the courts of Queensland, Australia, and waive any right that you may have to object to an action being brought in those courts.

Privacy Policy:

Flight Centre is committed to protecting your personal information. Our Privacy Policy is available for viewing at www.flightcentre.com.au or in store.

I acknowledge that I am 18 years of age or older and that I understand and agree with the above terms and conditions.