



Frequently Asked Questions...



★ Should we wrap the presents we donate?

No. We need to ensure that the gifts received are appropriate for children and young people in our care. Leave your gift unwrapped or place it in a gift bag. This will save us time and paper!



★ Why is there such a need for presents for teenagers?

We always have a need for gifts for teenagers. Teenagers are often forgotten at Christmas time. Gift vouchers are a great idea for this hard to buy for group.



★ How do we get the gifts to Berry Street?

Gifts can be delivered direct to Berry Street Central Office – **1 Salisbury St Richmond VIC 3121**. If this is not a possibility for you, please contact us on (03) 9429 9266 or email us at berrymerry@berrystreet.org.au to arrange an alternative.



★ When do gifts need to be sent to Berry Street?

We ask that gifts are delivered to our Richmond office **by Monday 12 December**. This allows us time to get the gifts to all the Victorian regional centres, and in turn to the children for them to open on Christmas morning.



★ Are we able to distribute the gifts to the children ourselves?

Unfortunately this is not possible. We must protect the identity of our clients.



★ Would the children benefit more a cash donation?

Some people find it difficult to select a Christmas gift for young people or don't have the time. A cash donation will allow us to purchase a suitable gift. To make a cash donation, please visit www.berrystreet.org.au/berrymerry.



★ Can someone from Berry Street talk to our staff group about the campaign and the work you do?

We are always happy to provide a speaker at one of your meetings to explain how Berry Merry works. To arrange this, please call our Development team on (03) 9429 9266 or email berrymerry@berrystreet.org.au.



**Berry Street never gives up on
children and young people.**

Please help make this Christmas special for them.